

## Report of Usability test

### It's Learning

#### Area I: Usability test

Scenario	Grade for I A Usability effectiveness (Max: 5)	Grade for I B Usability efficiency (Max: 5)	Measured time (Minutes)
1	3	3	10 min
2	1	0	20 min
3	1	0	20 min
4	1	0	12 min
5	3	3	9 min
6	3	1	19 min
7	5	5	3 min
8	5	5	3 min
Summary	22	17	

#### Area II: System Usability Scale (SUS)

Average value for 8 test persons: 52,5  
(max: 100)

**Area III: Expert evaluation**

<b>Dialog principles in ISO 9241-110</b>	<b>Grade (Max: 5)</b>
4.3 Suitability for the task	1
4.4 Self-descriptiveness	1
4.5 Conformity with user expectations	1
4.6 Suitability for learning	1
4.7 Controllability	1
4.8 Error tolerance	1
4.9 Suitability for individualization	3
<b>Summary</b>	<b>9</b>

**Summary for the different areas**

<b>Area</b>	<b>I A Usability effectiveness (Max: 40)</b>	<b>I B Usability efficiency (Max: 40)</b>	<b>II System Usability Scale (Max: 100)</b>	<b>III Expert evaluation (Max: 35)</b>
Grade in area	22	17	52,5	9
Percentage in area	55%	43%	53%	26%

**Blackboard B.V.****Area I: Usability test**

<b>Scenario</b>	<b>Grade for I A Usability effectiveness (Max: 5)</b>	<b>Grade for I B Usability efficiency (Max: 5)</b>	<b>Measured time (Minutes)</b>
1	3	3	10 min
2	1	0	20 min
3	1	0	20 min
4	0	0	20 min
5	3	1	19 min
6	3	1	17 min
7	5	5	4 min
8	5	5	3 min
<b>Summary</b>	<b>21</b>	<b>15</b>	

**Area II: System Usability Scale (SUS)**

Average value for 8 test persons: 46,6  
(max: 100)

**Area III: Expert evaluation**

<b>Dialog principles in ISO 9241-110</b>	<b>Grade (Max: 5)</b>
4.3 Suitability for the task	1
4.4 Self-descriptiveness	1
4.5 Conformity with user expectations	1
4.6 Suitability for learning	1
4.7 Controllability	1
4.8 Error tolerance	1
4.9 Suitability for individualization	1
<b>Summary</b>	<b>7</b>

**Summary for the different areas**

<b>Area</b>	<b>I A Usability effectiveness (Max: 40)</b>	<b>I B Usability efficiency (Max: 40)</b>	<b>II System Usability Scale (Max: 100)</b>	<b>III Expert evaluation (Max: 35)</b>
Grade in area	21	15	46,6	7
Percentage in area	53%	38%	47%	20%

**Instructure Global Ltd.****Area I: Usability test**

<b>Scenario</b>	<b>Grade for I A Usability effectiveness (Max: 5)</b>	<b>Grade for I B Usability efficiency (Max: 5)</b>	<b>Measured time (minutes)</b>
1	5	5	5 min
2	1	0	20 min
3	3	1	19 min
4	1	0	20 min
5	3	1	12 min
6	3	3	9 min
7	5	5	3 min
8	5	5	4 min
<b>Summary</b>	<b>26</b>	<b>20</b>	

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**Area II: System Usability Scale (SUS)**

Average value for 8 test persons: 82,5  
(max: 100)

**Area III: Expert evaluation**

<b>Dialog principles in ISO 9241-110</b>	<b>Grade (Max: 5)</b>
4.3 Suitability for the task	3
4.4 Self-descriptiveness	3
4.5 Conformity with user expectations	1
4.6 Suitability for learning	3
4.7 Controllability	3
4.8 Error tolerance	1
4.9 Suitability for individualization	1
<b>Summary</b>	15

**Summary for the different areas**

<b>Area</b>	<b>I A Usability effectiveness (Max: 40)</b>	<b>I B Usability efficiency (Max: 40)</b>	<b>II System Usability Scale (Max: 100)</b>	<b>III Expert evaluation (Max: 35)</b>
Grade in area	26	20	82,5	15
Percentage in area	65%	50%	83%	43%